

RETURNS FORM

We work hard to ensure you are happy with the products you receive. We understand that on occasion customers may wish to return items.

Under the Consumer Contracts Regulations 2013, after receiving your goods you can cancel your online purchase within 14 days of receipt of goods. We can be contacted at: info@liight.co.uk

After cancelling your purchase you then have a further 14 days to return the goods to us. You are responsible for the cost of returning the goods.

Returned goods must be in their original condition and as we described them.

Please complete the below sections and return item/s along with this form to:
Liight, Bridewell Studios, Prescot Street, Liverpool, L7 8UL

We recommend using a trackable service to return items

Name of item being returned	Quantity

You do not have to give a reason for returning the item/s but it will help us improve our service if you do.

Reason for return: _____

Once we receive returned items we will refund you as soon as possible and no later than 14 days after receiving the goods. All refunds are returned via the payment method used to pay for the order.